

RETURNS FORM

If you are not entirely satisfied with your purchase from Steptronic Footwear you may return it to us for a **refund or exchange** by taking the following action, this does not affect your statutory rights to return:-

1. You have 14-calendar days to return an item from the date you receive it.
2. Complete the below form.
3. Package your unworn footwear, in the original packaging and include all original paperwork along with a copy of this Returns Form.
4. Address your return to:-
**Steptronic Footwear
Website Returns Dept.
The Mackness Building
Beech Road
Rushden
NN10 6DE**
5. Remember to keep your proof of postage.

For details of how your **return and refund** will be processed visit <http://steptronicfootwear.co.uk/delivery-returns>

Name	
Email Address	
Mailing Address	
Order number	
Number of pairs being returned	
Reason for return (please help us to understand the reason for your return)	
Faulty <input type="checkbox"/>	
Please tell us more about the fault:	
Too Big <input type="checkbox"/>	
Too Small <input type="checkbox"/>	
Ordered Wrong Size: <input type="checkbox"/>	
Other (please specify):	
Refund or Exchange	
I would like a refund <input type="checkbox"/>	
I would like an exchange <input type="checkbox"/>	
Style Name: _____ Size: _____	
We will endeavor to dispatch your exchange (subject to stock availability) as soon as possible and will email you to confirm shipment.	